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Дата: 21 июня 2019 / 21 June 2019

Mr. Suleimanov N. M.  
General Director  
MARINE SUPPORT SERVICES LLP

**Re: Appreciation letter**

Dear Nazim Muzafeddinovich,

As you are aware, NCOС NV has successfully completed its first Turnaround (TA) campaign, a challenging and long planned event, which was the focus of everyone's attention. NCOС NV is glad to see the TA campaign completed within the accelerated period of time – 35 days 12 hours instead of the originally planned 45 days. Safe and timely execution of TA works has become possible due to availability of required materials.

In connection with the above NCOС NV would like to express its appreciation for MARINE SUPPORT SERVICES's contribution in successful execution of works for TA campaign. MARINE SUPPORT SERVICES has provided good support with in-time or expedited supply of TA materials ahead of time (under POs 4512557487) and ensured a good level of communication. Thus NCOС NV would like to thank MARINE SUPPORT SERVICES for the hard work of all MARINE SUPPORT SERVICES employees who contributed in ensuring this high level support for NCOС NV's critical operations.

Now after TA completion we rely on your continuous support during normal business routine deliveries and asking to keep your KPI level by focusing on our high HSE standards and general delivery & payment instructions.

Yours sincerely,

David Boeijsinga  
Contracting & Procurement Manager  
(Materials Management)  
Finance Directorate  
NCOС NV

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